

Website Privacy Policy

Intent

Protecting the privacy and confidentiality of personal information is an important aspect of the way that Coulter's Pharmacy & Home Health Care conducts its business. Collecting, using, and disclosing personal information in an appropriate, responsible, and ethical manner is fundamental to Coulter's Pharmacy & Home Health Care's daily operations.

Coulter's Pharmacy & Home Health Care strives to protect and respect the personal information of its customers, employees, business partners, etc. in accordance with all applicable regional and federal laws. Each staff member of Coulter's Pharmacy & Home Health Care must abide by this organization's procedures and practices when handling personal information.

This policy informs everyone of Coulter's Pharmacy & Home Health Care's commitment to privacy and establishes the methods by which privacy is ensured. This policy applies to all personal information within Coulter's Pharmacy & Home Health Care's possession and control.

Definitions

Personal information is defined as any identifying information about an individual or group of individuals, including name, date of birth, address, phone number, e-mail address, social insurance/security number, nationality, gender, health history, financial data, credit card numbers, bank account numbers, assets, debts, liabilities, payment records, credit records, loan records, opinions, and personal views.

Consent occurs and is obtained when an individual provides or completes forms containing personal information, thereby authorizing Coulter's Pharmacy & Home Health Care to collect, use, and disclose the individual's personal information for the purposes stated on the form.

Implied consent is granted by the individual when he/she signs an application, form or agrees to a terms of use on our website. This allows Coulter's Pharmacy & Home Health Care to obtain or verify information from third parties in the process of assessing the eligibility of an individual, customer, client, job applicant, or business partner.

Guidelines

- The Coulter's Pharmacy & Home Health Care website collects and uses personal information solely for the purpose of conducting business and developing an understanding of its customers. Coulter's Pharmacy & Home Health Care hereby asserts that personal information will only be used for the following purposes:
 1. To respond to you, regarding the reason you contacted us. We will not share your information outside our organization, other than as necessary to fulfill your request.
 2. Unless notified otherwise, we may contact you to provide you with details about new products, services or specials.
 3. At times our site may request information via surveys or contests. Participation is completely voluntary and you may choose whether or not to participate and therefore disclose this information. The information requested may include contact information which will be used to notify winners and award prizes. Demographic and survey information may be used for monitoring and improving customer satisfaction.

- Coulter's Pharmacy & Home Health Care assumes full accountability for the personal information within its possession and control. This organization has appointed Scott Coulter as custodian of all privacy matters and legal compliance with privacy laws.
- Coulter's Pharmacy & Home Health Care obtains personal information directly from the individual to whom the information belongs. Individuals are entitled to know how Coulter's Pharmacy & Home Health Care uses personal information and this organization will limit the use of any personal information collected only to what is needed for those stated purposes. Coulter's Pharmacy & Home Health Care will not use that information without the consent of the individual.
- Under no circumstances will Coulter's Pharmacy & Home Health Care sell, distribute, or otherwise disclose personal information or contact lists to third parties.
- Coulter's Pharmacy & Home Health Care will retain personal information only for the duration it is needed for conducting business. Once personal information is no longer required, it will be destroyed in a safe and secure manner. However, certain laws may require that certain personal information be kept for a specified amount of time. Where this is the case, the law will supersede this policy.
- Coulter's Pharmacy & Home Health Care vows to protect personal information with the appropriate security measures, physical safeguards, and electronic precautions. Coulter's Pharmacy & Home Health Care maintains personal information through a combination of paper and electronic files. Where required by law or disaster recovery/business continuity policies, records may be stored in a secure, offsite location.
- Access to personal information will be authorized only for the employees and other agents of Coulter's Pharmacy & Home Health Care who require the information to perform their job duties, and to those otherwise authorized by law.

Website

- Coulter's Pharmacy & Home Health Care's website will include our privacy policy and disclose our personal information practices. Individuals inputting data into the website will be notified of the personal information about the individual that is collected from the website, how the data is to be used, with whom the data may or may not be disclosed and how an individual may access and correct any inaccuracies in their personal information.
- Coulter's Pharmacy & Home Health Care may share compiled demographic information with its business partners and/or advertisers, but no personal information that can identify any individual person shall be disclosed.
- Our website may contain links to other sites, but Coulter's Pharmacy & Home Health Care is not responsible for the privacy practices of other organizations' sites.
- While IP addresses may be logged in order to administer the site, track visitor movement, and gather demographic information, these IP addresses will not be linked to any personally identifiable information.
- Any registration or order form asking site visitors to enter personal or financial information will be protected by SSL encryption.
- Site visitors are given the choice to opt out of having their personal information used at the point where the information is gathered.
- Coulter's Pharmacy & Home Health Care is under obligation by law to disclose personal information in order to adhere to the requirements of an investigation of the contravention of a regional or federal law, under the purview of the appropriate authorities or an emergency exists that threatens an individual's life, health, or personal security.

Any questions or concerns regarding this policy can be addressed by contacting Coulter's Pharmacy & Home Health Care at 519-451-0750 or info@coulterspharmacy.com. Coulter's Pharmacy & Home Health Care will investigate and respond to concerns about any aspect of the handling of personal information to the best of its abilities.